**Manish R**

Manishp9845@gmail.com  9035323461  Bengaluru, Karnataka, India

**WORK EXPERIENCE**

**Amazon Development Center (India) Pvt.Ltd. Aug 2023 – Present**

*Sr. Integration Specialist Bengaluru, Karnataka*

* Develop and implement a comprehensive integration strategy to align with the organization's goals and objectives.
* Integrate diverse software applications, databases, and platforms, ensuring data consistency and real-time synchronization.
* Transform data as needed to ensure compatibility and accuracy during the integration process.
* Identify and resolve integration issues, providing timely support to maintain system reliability.
* Continuously monitor and optimize integration processes to improve efficiency and reduce latency.
* Maintain detailed documentation of integration processes, configurations, and protocols.
* Work closely with cross-functional teams, including developers, business analysts, and project managers, to gather requirements and ensure successful integration.

**Amazon Development Center (India) Pvt.Ltd. May 2020 – Aug 2023**

*Prod Compliance Associate Sr. Bengaluru, Karnataka*

* Compliance Operations team for all lines of Amazon retail business, classification of Products as hazardous/ unsafe on the basis of SOP/ GRC.
* Initiated many process improvement ideas, worked on deep diving over SOP improvement for multiple product types, investigating the requirements and gray areas to reduce ambiguities in GRC.
* Data reporting for performance efficiency of the multiple teams by use of Excel.
* Worked on process improvement project to reduce high inflows and meet SLAs.
* Worked as checker and performed audits of new joiners to maintain quality.
* Trained around 200 new hires as a TTT certified trainer for product assurance process.
* Ensured data quality and usefulness of standard and ad-hoc reports in comparison with requests, worked on multiple ad-hoc tasks, successfully fulfilled required targets
* Process improvement and analyzing and identifying patterns in large data sets (Deep dive, Audits, etc.).
* Have fair understanding of internal tools such as Browse Query, CSI, Paragon.
* Reporting violations of rules, regulations, policies, and procedures by evaluating or recommending the initiation of investigation and corrective procedures.

**EDUCATION**

**KLE Society's S Nijalingappa College - Bengaluru April, 2020**

*Degree: Bachelor of Computer Applications, Majors: Computer Science Bengaluru, Karnataka*

* Successfully achieved a remarkable CGPA of 8.32.

**CERTIFICATIONS, SKILLS, TOOLS & TECHNOLOGIES &** **INTERESTS**

* **Certifications:**
* **The Complete SQL Bootcamp 2022: Go from Zero to Hero: -** Basics of SQL syntax using the most popular tools PostgreSql and pgAdmin, analyzing data using aggregate functions, logical operators, order by, group by, join etc. command usage to create queries, creating databases and tables
* **Skills:** Operations; Attention to detail; Oral communication; Process analysis, Coaching and mentoring, Subject matter expert; Training; Stakeholder communication and management; Problem solving.
* **Tools & technologies:** MySQL, MS office suite, Amazon Quick sight.
* **Interests:** Geopolitics; History; Learning new skills; Movies; coding.